

DO YOU HAVE A QUESTION ON YOUR RETIREMENT BENEFITS AND ARE NOT SURE WHERE TO GET IT ANSWERED?

The following is where you can get your questions answered!

NMERB - New Mexico Educational Retirement Board – for questions relating to retirements and pensions
Customer Service 866-691-2345
Jan Goodwin, Executive Director e-mail: ERB-MemberHelp@state.nm.us
Web Site: www.nmerb.org

NMRHCA - New Mexico Retiree HealthCare Authority – for questions relating to healthcare and insurance
Customer Service 800-233-2576
David Archuleta, Interim Executive Director e-mail: david.archuleta@state.nm.us
Web Site: nmrhca.state.nm.us

Individual Healthcare Providers:

Blue Cross Blue Shield

Non-Medicare 800-788-1792
Medicare Advantage 877-299-1008
Web Site Web Site: www.bcbsnm.com
Nurse Hotline 866 874-0912

Presbyterian Health Services

Presbyterian Health Care Plan
Non-Medicare 888-275-7737
Nurse Hotline 866-221-9679
Presbyterian Medicare Advantage 800-797-5343
Nurse Hotline 800-887-9917
Web Site: www.phs.org

Express Scripts

Medicare 800-551-1866
Non-Medicare 800-501-0987
Web Site: www.express-scripts.com

United Healthcare

Nurse Hotline: 866-622-8014
800 973-6329
Web Site: www.uhcretiree.com

Humana

Nurse Hotline 866-396-8810
800-622-9529
Web Site: www.humana.com

New Mexico Health Connections

877-210-8239
Web Site: www.mynmhc.org/nmrhca

Davis Vision

800-999-5431
Web Site: www.davisvision.com

United Concordia Companies

888-898-0370
Web Site: www.ucci.com

Delta Dental

877-395-9420
Web Site: deltadentalnm.com

Standard Insurance Company (Basic/Volunteer Life Insurance)

888-609-9763
Web Site: www.standard.com/mybenefits/newmexico_rhca